

Frequently asked questions

Are the stock shapes available exactly as per the dimensions you have mentioned in your website?

Usually, an excess of 1-2 mm is usually provided for the thickness of sheets and for the diameter of round rods in order to provide allowance for machining to the required size. In some materials it can also be less by 1-2 mm due to the manufacturers' decisions / constraints.

Standard size availability also varies as some materials continue their gradations in the traditional FPS systems of foot and inches while some are available in the modern SI system of meters and millimetres.

Do you offer off-cuts and customized sizes?

Yes, we do! Sheets and rods can be offered in cut sizes as per customers' requirement. We can also assist you in getting your products fabricated with the help of our network of fabricators.

Do you have an online store where I can purchase from the comfort of my office?

We do not have an online store but can offer you services which are the closest to any online store in terms of information regarding our products, accepting payment through various channels (see below) and to deliver the goods at your address.

Do you have parking facilities near your store?

Finding parking space, for any 4 wheelers is a daunting task in S.P. Road, which is the hub of Bangalore's industrial market and can be better accessed by 2 wheelers. Apart from collecting the materials on your own, materials can be transported by courier, auto / tempo for local areas; and through reputable logistics & transport companies for outstation destinations. The charges will be extra.

Are all the materials exhibited on your website available at any point of time?

Most of the materials are available ex-stock. However, due to problems of maintaining a very large inventory and in cases where some of the plastics sheets become bent if not stacked horizontally, we prefer to arrange the materials in the least amount of time ranging from a day to a maximum of few weeks depending on the type of material. This results in discounted pricing for wholesale quantities.

What payment options are available?

Apart from paying cash at the store, cash payments can also be made to our bank account directly at a branch of the following banks which is nearest to you:

Royal Hardware Mart
SYNDICATE BANK (City Market Branch)
Account No. **04381010005289**
IFSC: **SYNB0000438**

Royal Hardware Mart
Kotak Mahindra Bank (Lavelle Road Branch)
Account No. **04222190000169**
IFSC: **KKBK0000422**

Funds can also be transferred through NEFT / RTGS to our bank accounts as detailed above.

Payments are also accepted through Credit & Debit Cards at our store @2% extra on the bill value.

How do I establish a credit account with your company?

We offer a credit period of 30 days for companies planning to have regular purchases with us.

A reference from any one of the reputable shops near S.P. Road offering the same facility to the customer is required.

What if I have to return an item purchased from your store?

Plastic stock shapes can be exchanged, provided they have not been cut to specific sizes or any other items which have been specifically procured for you. Returns should be within a week of purchase.

Any complaints or suggestions to improve our services are welcome!

Mail us at royalhardwaremart@yahoo.co.in



Royal Hardware Mart
Solutions Plasticized.